



DECCO CASTINGS, INC.

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1596 Pioneer Way
El Cajon, CA 92020

July 26, 2002

Protel Communications
3914 Murphy Canyon Road
San Diego, CA 92123

Attn: Mark Carey

This letter is being written to acknowledge you and your staff for the excellent product and service that we have been provided with from start to finish of the installation of our Executone Phone system. Brice and Bruce, your service technicians, were very knowledgeable, well trained, polite and helpful.

The sales presentation you provided was "low pressure," thorough and very helpful in helping us make our decision. We felt the price was right also.

We had checked a few references prior to calling. There was nothing but good to be said about your company.

Now when I see your Protel trucks on the road, I treat them with a greater courtesy knowing the quality of personnel involved with your company.

Sincerely,

Dwight Davis
General Manager
Decco Castings, Inc.