

**OVERVIEW**

Whether an organization requires basic or advanced call-handling capabilities; presence management software; mobility tools, desktop endpoints or both; single or multi-site location solutions; or even the ability to integrate third-party endpoints, Inter-Tel's new suite of IP endpoints provide the enterprise with a variety of choices to address their business challenges.

Inter-Tel's multi-protocol, IP endpoints allow the user to choose between Axxess<sup>®</sup> IP or SIP modes, depending on their specific needs. Models 8600, 8620, 8662 and 8690 endpoints can be configured in either mode. Inter-Tel is also introducing the Model 8601 soft phone for Pocket PC configurable in SIP mode only. Additionally, the new IP endpoints require Axxess<sup>®</sup> Version 8.1.

**What is Axxess IP mode?**

When an IP endpoint is in Axxess IP mode, it operates like a traditional Inter-Tel endpoint. The endpoint connects to the Axxess converged system via a TCP/IP stream to the IP Resource Card running an Inter-Tel proprietary protocol. In comparison with SIP mode, Axxess IP mode allows your customers to use all of the Axxess features and functionality that the system provides for a traditional endpoint. Axxess IP mode does not allow your customer to connect to another vendor's switch.

- Supports existing Axxess feature set
- IPRC (Internet Protocol Resource Card) required
- Hardware and IP endpoint license model
- License controlled in Call Processing

**What is SIP mode?**

Session Initiation Protocol (SIP) is a signaling protocol for Voice over IP (VoIP). When an endpoint is in SIP mode, it uses SIP to connect to the Inter-Tel SIP Server v1.1 or later. One advantage of running in SIP mode is the use of the Shared Extension feature. A shared extension allows up to five SIP endpoints to use the same extension number on the Axxess system. This is advantageous because callers only have to call one number to reach an individual. When a call comes in, all of the user's devices ring at once, allowing him/her to pick up the call from whichever location is most convenient. Plus, the user only has to manage one voice mailbox and only one port is used on the system.

- Supports standard SIP features
- SIP Server and IPRC required
- Hardware and IP endpoint license model
- License controlled in SIP Server
- Includes free Unified Communicator<sup>™</sup> software with SIP Endpoint license
- Enables Shared Extension feature

**INTER-TEL'S SUITE OF MULTI-PROTOCOL IP ENDPOINTS****Model 8600**

- Entry-level, multi-protocol endpoint, ideal for businesses in need of a cost-effective endpoint and require only standard functionality
- Provides access to system features such as hold, transfer, redial, call forward, Do-Not-Disturb (DND) and conference
- Offers a message indicator lamp, convenient "on-hook" dialing functionality and headset support
- Provides QoS and Web-based programming
- Configurable in Axxess IP or SIP modes. Features may vary in each mode. Please see the Model 8600 user guide for more detail.



### **Model 8601**

- SIP softphone for a user's Pocket PC, ideally to be used in conjunction with his/her primary endpoint
- Allows a user to stay connected to the enterprise while mobile, within an 802.11b wireless network
- Receive important calls and access convenient features such as DND, transfer, forward, hold, mute, hot dial and conference, while away from the desk
- Speed-dial numbers from the call log and quickly retrieve voice mail messages
- Provides the ability to share the same extension as a desktop extension, allowing users to take calls from the endpoint most convenient to them
- Choose from a variety of "skins", or user interfaces, to best suit their needs
- Supports the following hardware:
  - Compaq iPAQ H3970, 400 MHz
  - Compaq iPAQ H3875, 400 MHz
  - Dell Axim X5, 400 MHz
  - Hewlett Packard iPAQ H5550, 400 MHz
  - Hewlett Packard iPAQ H5450, 400 MHz
- Available in SIP mode only



### **Model 8620**

- Cost-effective, mid-tier IP phone featuring a two-line display, which provides number called, Caller ID information (if available), DND status and date/time stamp
- Programmable feature buttons provide quick access to commonly-used features such as DND, mute, transfer, redial, conference and more
- Provides red LEDs to indicate a call is active, ringing or holding
- Provides QoS and Web-based programming
- Provides full duplex speaker phone and dedicated headset support
- Indicates if the user has messages, enabling the user to quickly respond to business matters
- Configurable in Axxess IP or SIP modes. Features may vary in each mode. Please see the Model 8620 user guide for more detail.



### **Model 8662**

- Cost-effective, mid-tier IP endpoint features a contemporary look and offers advanced features that can be enabled through the phone or through applications such as Unified Communicator® software
- Six-line, LCD display with embedded softkeys makes call handling and message management efficient and effortless
- Offers feature buttons for quick access to frequently-used functions such as: hold, mute, DND, transfer, forward, conference page and more
- Provides QoS and Web-based programming
- Provides full duplex speaker phone and dedicated headset support
- Configurable in Axxess IP or SIP modes. Features may vary in each mode. Please see the Model 8662 user guide for more detail.



### **Model 8690 — Soon to be released**

- This product is expected to be available Q104
- Reflects Inter-Tel's ongoing commitment to innovation in the telecommunications industry and truly demonstrates the convergence of voice and data
- Visionary multimedia, touch-screen endpoint creates a framework for integrating applications, such as Unified Communicator® software, enabling users to handle their communications with ease
- Runs on Microsoft® Windows® CE .NET
- Integrates with Unified Communicator software, which allows users to:



- Extend their presence and availability beyond their organizations for better communication
  - Quickly locate important contacts by enable find me/follow me functionality
  - Set up user “profiles” to manage a variety of elements in a simple manner, such as routing rules, location and availability, DND messages and Microsoft® .NET Passport status
  - Provide callers with a personalized experience by recording personal greetings
  - Ease the management of speed dial, monitoring and call routing rules by
  - organizing contacts into groups
  - Improve collaboration and reduce distractions by create routing rules based on who is calling, when they are calling, and location and availability of user (this feature is enabled via the Unified Communicator PC client only)
- Provides a convenient soft phone interface in which users can initiate, hold, transfer and conference calls, as well as access and manage messages ? using a stylus or with their fingers.
  - Allows users to choose from a variety of stylish “skins” that best represent their unique styles
  - Provides QoS and Web-based programming
  - Provides full duplex speaker phone and dedicated headset support
  - Includes additional options of customizable ring tones and font sizes
  - Configurable in Axxess IP or SIP modes. Features may vary in each mode. Please see the Model 8690 user guide for more detail.

### **ORDERING INFORMATION AND MARKETING MATERIALS**

For in-depth product, pricing and ordering information, please visit the edGe/Product Launch/IP Endpoints. Here you can access the IP Endpoints brochure (p/n 835.2707), presentation, FAQs, Features Overview, pricing, part numbers and more.

### **DEMO ROOM KITS**

To support your efforts, Inter-Tel is offering a discount of 75% off the provider list price for items purchased to create your house and demo systems. The discount applies to discountable items only.

For further information regarding this announcement, please contact Inside Sales at 1-800-411-6655, extension 19758.