

LEE MATHER COMPANY, Realtors

944 Orange Avenue  
Coronado, CA 92118



P.O. Box 180760  
Coronado, CA 92178-0760

SETTING THE PACE SINCE 1953

December 14, 2004 ■ Phone: (619) 435-1851 ■ Telefax: (619) 435-4876 ■ Telefax: (619) 435-3972 ■ USA: (800) 822-2892

Mr. John Wittman  
PROTEL Communications  
13851 Danielson St.  
Poway, CA 92064

Subject: Mike Olivarez

Dear John,

Lee Mather Company Realtors are in the process of rehabbing our office, located at 944 Orange Ave. in Coronado. As part of this project, it was necessary to install new data cable and internal telephone lines. We want to commend Mike Olivarez for his supervision and implementation of the above tasks. It was a difficult job because our existing lines were at least thirty years old and were done simultaneously with the demolition of the former office space.

Mike further showed his knowledge and experience when, after a frantic call from us when our contractor cut all incoming lines, he came out and got us back up and running in no time flat.

Mike, and PROTEL, did an excellent job. He was knowledgeable, skillful, efficient, responsive, and he had a very nice manner with the client. You are lucky to have such an employee.

Sincerely,

A handwritten signature in blue ink that reads "Tom Riddle". The signature is fluid and cursive, with a large initial "T" and "R".

Tom Riddle  
Vice President

CC: Sara Rosenthal, Supervisor  
Customer Service