



Protel Communications  
3914 Murphy Canyon Road  
Suite # A244  
San Diego, CA 92123

24, March 1999

Mr. John Whitman &  
Mr. Todd Whitman

Pacific Honda would like to take this opportunity to thank you and your staff for all the hard work you have done for us over the past few years.

You have always responded to our needs in an immediate, professional and polite manner. We could not ask for a better service and product company to handle our needs, from calling our clients to their first impression of calling us.

Thank you for always being there for us.

Sincerely,

A handwritten signature in blue ink that reads "Jane Dodson".

Jane Dodson  
Telecommunications Coordinator