



TRI-CITY ORTHOPAEDIC SURGERY MEDICAL GROUP, INC.

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John Wittman, President of Sales
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Dear John and Michelle:

Thank you for all your support and patience. Your positive attitude and professionalism confirmed I was dealing with the right company. You and Gary were completely reassuring in my decision to go with the Eclipse 2.

Now that I am dealing with James and Todd regarding our install I find that they are perpetuating the standard you have set. They are very professional and easy to work with.

Thanks for putting up with me and helping me come to the right decision. I am very grateful for your support, encouragement and patience!

Sincerely,


Stephen Villa
Administrator

cc Gary L. Snover, Inter-Tel